

Outbound calls fail with no callback number

Problem Summary	This will occur if a callback for an outbound contact is missed and the Campaign Configuration has the missed callback action as RETRY.
Error Message	NullPointerException in the MIVR logs (SS_OB)
Possible Cause	This is a known defect
Recommended Action	As a workaround, you can update the DialingList table with the following query : update DialingList set callbackNumber = phone01 where (callresult=8 and callbackNumber =)
Release	Release 8.0(1)
Associated CDETS #	CSCtc29606