

## Outbound calls fail with no callback number

<b>Problem Summary</b>	This will occur if a callback for an outbound contact is missed and the Campaign Configuration has the missed callback action as RETRY.
<b>Error Message</b>	NullPointerException in the MIVR logs (SS_OB)
<b>Possible Cause</b>	This is a known defect
<b>Recommended Action</b>	As a workaround, you can update the DialingList table with the following query : update DialingList set callbackNumber = phone01 where (callresult=8 and callbackNumber = )
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	CSCtc29606