

**Call drops during transfer over gateway**

<b>Problem Summary</b>	When the Cisco Unified CCX system receives a call made over a gateway, the Cisco Unified CCX system drops the call if the call is transferred.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The H.323 client does not support the Empty Capability Service and the H.323 port on the Cisco Unified CM is not configured to use a Media Termination Point (MTP).
<b>Recommended Action</b>	Update the configuration of the Cisco Unified CM H.323 port to require an MTP and reset the H.323 port.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.