Skill group real-time data

Problem Summary	No logged in agents or all agents are not ready.
Error Message	None.
Possible Cause	1. Log > 0; Ready = 0 (All agents not ready) 2. Log = 0 (No logged in agents)
Recommended Action	1. Check for agent configuration errors. Check for autoconfiguration errors--refer to the Unified ICM troubleshooting tips for Unified Expert Advisor. 2. Is Unified Expert Advisor in service? Is Unified PIM in service? • Verify the logged-in AQ agents. • Does each agent meet the membership criteria? • Ensure that AQ maps have the correct skill group. • Does the skill group peripheral number match the skill group name suffix?
Release	Release 7.6(1)
Associated CDETS #	None.