

## VRU Application Error in Call Server Log

<b>Problem Summary</b>	The call might not go through the Call Server, so a prompt is not played. An error or warning message might appear in the Call Server log.
<b>Error Message</b>	VRU APPLICATION ERROR: Assigning the tag 7 to the non-existing ECC variable "user.microapp.error_code".
<b>Possible Cause</b>	The ECC Variable is not configured on the Unified ICME and/or NAM software, or the defined length is not the same on both devices.
<b>Recommended Action</b>	Add the identical ECC variable definition to the Unified ICME and/or NAM.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.