

VMS Administrator Replaces Video Content While Agent is Previewing

Problem Summary	<p>Note: An administrator should be aware that deleting/replacing/moving video files while calls are being served can result in unpredictable behavior. VMS is limited in that it cannot control how the Darwin Streaming Server or the IVP server will react to file changes. However, the results are very minor. At worst, the currently playing video stops, which is not fatal to the system.</p> <p>VMS Administrator replaces a .3gp video file with new content, but retains the same filename while at the same time a VMS Agent is Previewing the initial video. The video displaying in the VMS Agent QuickTime window freezes.</p>
Error Message	none
Possible Cause	none
Recommended Action	VMS Agent must close the QuickTime video window, reselect the video, and then Preview. The new video content will now be available.
Release	Release 7.0(2)
Associated CDETS #	None.