

## SIP Code 488 or 603 Returned on Full Video Call Rejection

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| <b>Problem Summary</b>    | SIP code 488 or 603 is returned on a full video call rejection from IVP. A Fast Busy is heard. |
| <b>Error Message</b>      | SIP code 488 or 603  |
| <b>Possible Cause</b>     | MCU or MVP/EMP unit on IVP is not registering or is in service.                                |
| <b>Recommended Action</b> | Follow the steps in the Radvision documentation to place the MCU or MVP in service.            |
| <b>Release</b>            | Release 7.0(2)   |
| <b>Associated CDETS #</b> | None.  |