

Resource Manager Service Fails to Start

Problem Summary	Since the default log setting is ERROR for the Resource Manager Wrapper, the log file should provide exception details of the failure. The wrapper log file does indicate there is a failure in Resource Manager service startup, but the details of the event are not logged.
Error Message	None.
Possible Cause	The wrapper log was set to the wrong level.
Recommended Action	<p>The change is unable to be made from Support Tools, so the change requires manual steps to change this setting. The log file to look for the exception is %CVP_HOME%\logs\orm_wrapper.log.</p> <ol style="list-style-type: none"> 1. Stop the 'Cisco CVP Resource Manager' service. 2. Edit %CVP_HOME%\conf\wrapper.conf file to change the property 'wrapper.logfile.loglevel' value from 'ERROR' to 'INFO'. 3. Save and close the file. 4. Start the 'Cisco CVP Resource Manager' service. <p>If the Resource Manager service fails to start, the ORM logs (orm_wrapper.log) collected from Support Tools will show the detailed information of the event.</p>
Release	Release 7.0(2)
Associated CDETS #	None.