

## Resource Manager Service Fails to Start

<b>Problem Summary</b>	Since the default log setting is ERROR for the Resource Manager Wrapper, the log file should provide exception details of the failure. The wrapper log file does indicate there is a failure in Resource Manager service startup, but the details of the event are not logged.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The wrapper log was set to the wrong level.
<b>Recommended Action</b>	<p>The change is unable to be made from Support Tools, so the change requires manual steps to change this setting. The log file to look for the exception is %CVP_HOME%\logs\orm_wrapper.log.</p> <ol style="list-style-type: none"> <li>1. Stop the 'Cisco CVP Resource Manager' service.</li> <li>2. Edit %CVP_HOME%\conf\wrapper.conf file to change the property 'wrapper logfile.loglevel' value from 'ERROR' to 'INFO'.</li> <li>3. Save and close the file.</li> <li>4. Start the 'Cisco CVP Resource Manager' service.</li> </ol> <p>If the Resource Manager service fails to start, the ORM logs (orm_wrapper.log) collected from Support Tools will show the detailed information of the event.</p>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.