

## Resetting System Clock Stops IVR Service Requests

<b>Problem Summary</b>	Resetting the system clock on the Call Server causes the IVR Service to stop functioning.
<b>Error Message</b>	None
<b>Possible Cause</b>	Changing the time of the system clock on the Unified CVP Call Server causes the IVR Service to stop accepting calls.
<b>Recommended Action</b>	Do not reset the Windows system clock on a machine running Unified CVP. Resetting the Windows system clock is not supported on a Call Server.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.