

Received ERROR_SCRIPT_NAME = 6 on IVR Service

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| Problem Summary | The ERROR_SCRIPT_NAME = 6 error code is received on the IVR Service. |
| Error Message | ERROR_SCRIPT_NAME = 6 |
| Possible Cause | The VRU Script Name data that is passed from the Unified ICME to the IVR Service does not contain the expected components. These components are micro-application name, media file name, and media file type. |
| Recommended Action | In the Unified ICME Network VRU Script List tool, locate the appropriate script and resolve the configuration error. |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |