

## Received ERROR\_SCRIPT\_NAME = 6 on IVR Service

<b>Problem Summary</b>	The ERROR_SCRIPT_NAME = 6 error code is received on the IVR Service.
<b>Error Message</b>	ERROR_SCRIPT_NAME = 6
<b>Possible Cause</b>	The VRU Script Name data that is passed from the Unified ICME to the IVR Service does not contain the expected components. These components are micro-application name, media file name, and media file type.
<b>Recommended Action</b>	In the Unified ICME Network VRU Script List tool, locate the appropriate script and resolve the configuration error.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.