

Non-English Video Text Overlay is Garbled in Full Video

Problem Summary	
Error Message	
Possible Cause	The "user.microapp.charset" ECC variable is not set correctly for the target language.
Recommended Action	Verify that the correct value is set in the "user.microapp.charset" ECC variable for the target language in the ICM script. The supported values values are specified in the <i>Configuration and Administration Guide for Cisco Unified Customer Voice Portal</i> .
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	The Radvision MCU is not configured for the target language.
Recommended Action	Upgrade the Radvision MCU to the target language so that the proper fonts are loaded. If the MCU is already configured for the target language, restart the MCU and EMP
Release	Release 7.0(2)
Associated CDETS #	None.