

## Invalid Path or File Name

<b>Problem Summary</b>	<p><b>Note:</b> This is a Call Server issue that is found within the Video Media Server (VMS), which is a part of the Call Server.</p> <p>Sometimes, a file is read from the VMS movies directory with a name that does not validate to the standard accepted character set. These files are marked with the "File could not be read" status.</p>
<b>Error Message</b>	File could not properly be read from the file system.
<b>Possible Cause</b>	An invalid status for a media file stating that the "file could not be read", generally implies that the file has an invalid path or file name.
<b>Recommended Action</b>	Verify and correct the path or file name.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.
<b>Possible Cause</b>	An invalid status for a video media file (that is a 3gp or an XML file) stating that the "file could not be properly read", generally implies that the file has an invalid file name or presents within an invalid path.
<b>Recommended Action</b>	<p>Verify and correct the path or file name.</p> <p>The file names can contain alphanumeric characters, underscore, spaces, and the following special characters: !\$&amp;(),.'-;@[^_`{ }~+=. File names cannot lead with a period (.) or a space.</p> <p>Only path names with alphabetical, numeric, spaces, and !\$&amp;(),.'-;@[^_`{ }~+= characters are permitted; path names cannot lead or end with a period (.) or a space.</p>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.