

## **IVR Subsystem Returns a 500 Rejection on VXML Fetch from Gateway**

<b>Problem Summary</b>	IVR Subsystem returns a 500 rejection on VXML fetch from the gateway as seen in the gateway or CVP logs.
<b>Error Message</b>	500 Rejection
<b>Possible Cause</b>	Incorrect setting of parameter "Max Length of DNIS" on ICM service configuration page of Operations Console.
<b>Recommended Action</b>	Set parameter to the same length as the DNIS part of the label returned by ICM.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.