

**IVR Service CALL\_RESULT Returns Error Code Other than 0**

<b>Problem Summary</b>	The IVR Service sends a CALL_RESULT error code other than a zero (0) to the Call Server log.
<b>Error Message</b>	Below is an example of one of the messages:  4765560: 10.86.129.211: Aug 18 2007 06:09:59:484 -0400: %TEMP:CVP7.0_IVR-7-TRACE_CALL: {Thrd=http-8000-3} VBServlet:service: Request from 10.86.129.20: {CALL_ID=979679B9-2DD811DB-B72D0014-6944B762, MSG_TYPE=CALL_RESULT, CALL_SEQ_NUM=2, ERROR_CODE=32}
<b>Possible Cause</b>	The problem is due to an error with the Run Script Request from Unified ICME.
<b>Recommended Action</b>	Check the Error Code that was received in the Event Codes and Reasons appendix of this document, and take the appropriate action. For additional information and a complete list of the cause codes, refer to the Cause Codes and Debug Values section of the <i>Cisco IOS Voice Troubleshooting and Monitoring Guide</i> .
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.