

Full Video Call Disconnected When Routed Through IVP

Problem Summary	Full video call is disconnected when it is routed through IVP.
Error Message	None
Possible Cause	Access number DN prefixes are not added to the iCONTACT application and/or the iCONTACT xml configuration.
Recommended Action	See Chapter 17 in the <i>Configuration and Administration Guide for Cisco Unified Customer Voice Portal</i> for information on modifying the Access Number in the iCONTACT xml file.
Release	Release 7.0(2)
Associated CDETS #	None.