

Erratic Behavior When Everything Is Configured Properly

Problem Summary	General erratic behavior when everything is configured properly. Sometimes TTS plays, sometimes it does not, or the call stops when the VXML Server is running in script node in Unified ICME. Other behaviors include calls succeed in Unified ICME, but no TTS plays, or the caller hears silence, but no errors are reported in the log. Unavailable TTS errors are reported.			
Error Message	None.			
Possible Cause	If everything appears to be configured properly, and behavior is generally erratic, check the configuration of your Ethernet link.			
Recommended Action	Do the following:			
	<ul style="list-style-type: none"> • Check the Gateway log files. • Check the VXML Server application logs. • Verify the network settings. The chart below shows the speed and duplex settings for Unified CVP. 			
	Ethernet Switch Speed Capability	Server/Gateway NIC Speed Capability	Switch Port Speed/Duplex Setting	Server/Gateway NIC Speed/Duplex Setting
	1000 Mb	1000 Mb	Auto / Auto	Auto / Auto
	1000 Mb	100 Mb	100 Mb / Full	100 Mb / Full
	100 Mb	100 Mb	100 Mb / Full	100 Mb / Full
100 Mb	1000 Mb	100 Mb / Full	100 Mb / Full	
Release	Release 7.0(2)			
Associated CDETS #	None.			