

Device Becomes Corrupted

Problem Summary	A device has become corrupted. The user receives a specific error message that indicates what device has
Error Message	"Device with IP Address: {1} and Hostname: {2} is in an inconsistent state. Please Save and Deploy the "Device with IP Address: {1} and Hostname: {2} is not ready at this time. Please retry the operation at a "Device with IP Address: {1} and Hostname: {2} is in an inconsistent state and cannot be properly deleted"
Possible Cause	The most likely cause is that the Unified CVP software was reinstalled.
Recommended Action	<p>The following steps outline the process to resolve the issue of software being reinstalled on a server.</p> <ol style="list-style-type: none"> 1. Identify the affected devices from the Control Center of the Operations Console. The affected devices are: <ul style="list-style-type: none"> - devices with the same IP addresses, and - devices associated to the devices identified with the same IP address. 2. Go to the Edit page of each device and click Save&Deploy. 3. Restart all affected devices from Control Center in the Operations Console. <p>If the procedure above does not resolve the issue, then you must clean up the device by performing the following steps:</p> <p>Device Clean Up</p> <ol style="list-style-type: none"> 1. Delete the device from the Operations Console. 2. Reinstall the software on that device. 3. Recreate the device from the Operations Console. <p>Each Operations Console Server will be identified by a unique identifier. The identifier is a string of characters that is unique to each server.</p> <p>The unique identifier gets imported whenever the import functionality of an Operations Console database is used.</p> <p>If a user uses an Operations Console Server that is already managing at least one device to import a database, the user may not be able to manage devices which were managed by the same Operations Console server previously.</p> <p>User may not be able to manage devices which were managed by the same Operations Console server previously.</p> <p>An Operations Console Server that is managing at least one device must not import an empty database that was previously managed by the same Operations Console Server.</p>
Release	Release 7.0(2)
Associated CDETS #	None.