

Device Becomes Corrupted

Problem Summary	A device has become corrupted. The user receives a specific error message that indicates what device has
Error Message	"Device with IP Address: {1} and Hostname: {2} is in an inconsistent state. Please Save and Deploy the "Device with IP Address: {1} and Hostname: {2} is not ready at this time. Please retry the operation at a "Device with IP Address: {1} and Hostname: {2} is in an inconsistent state and cannot be properly deleted"
Possible Cause	The most likely cause is that the Unified CVP software was reinstalled.
Recommended Action	<p>The following steps outline the process to resolve the issue of software being reinstalled on a server.</p> <ol style="list-style-type: none"> 1. Identify the affected devices from the Control Center of the Operations Console. The affected devices are: <ul style="list-style-type: none"> - devices with the same IP addresses, and - devices associated to the devices identified with the same IP address. 2. Go to the Edit page of each device and click Save&Deploy. 3. Restart all affected devices from Control Center in the Operations Console. <p>If the procedure above does not resolve the issue, then you must clean up the device by performing the following steps:</p> <p>Device Clean Up</p> <ol style="list-style-type: none"> 1. Delete the device from the Operations Console. 2. Reinstall the software on that device. 3. Recreate the device from the Operations Console. <p>Each Operations Console Server will be identified by a unique identifier. The identifier is generated when the server is created. The unique identifier gets imported whenever the import functionality of an Operations Console database is used. If a user uses an Operations Console Server that is already managing at least one device to import a database from another Operations Console Server, the user may not be able to manage devices which were managed by the same Operations Console server previously. An Operations Console Server that is managing at least one device must not import an empty database that was previously managed by the same Operations Console Server.</p>
Release	Release 7.0(2)
Associated CDETS #	None.