

Only One Call Server Is Receiving Calls

Problem Summary	Note: This tip applies to full video only. When multiple Call Servers are connected to a single iCONTACT, only one of the Call Servers is receiving calls.
Error Message	None
Possible Cause	iCONTACT configuration may not be set to distribute calls to Call Servers via round-robin mechanism.
Recommended Action	Open the iCONTACT configuration file and verify that the notification type is set to round robin i.e <notification-type>Round-robin</notification-type>.
Release	Release 7.0(2)
Associated CDETS #	None.