

Call Server or VoiceXML Service Cannot Be Restarted

Problem Summary	After applying license files, the Call Server service or the VoiceXML service are unable to be restarted. Both services can be stopped, but receive a warning message when trying to restart them.
Error Message	Windows could not start the Unified CVP Call Server/VXML Server on Local Computer. For more information, review the System Event Log. If this is a non-Microsoft service, contact the service vendor, and refer to service-specific error code 0.
Possible Cause	The problem is due to the side effect of the first version (1.0) of the MS06-040 patch (KB921883):
Recommended Action	Apply the new version of the Microsoft security patch KB921883.
Release	Release 7.0(2)
Associated CDETS #	None.