

## Call Server or VoiceXML Service Cannot Be Restarted

<b>Problem Summary</b>	After applying license files, the Call Server service or the VoiceXML service are unable to be restarted. Both services can be stopped, but receive a warning message when trying to restart them.
<b>Error Message</b>	Windows could not start the Unified CVP Call Server/VXML Server on Local Computer. For more information, review the System Event Log. If this is a non-Microsoft service, contact the service vendor, and refer to service-specific error code 0.
<b>Possible Cause</b>	The problem is due to the side effect of the first version (1.0) of the MS06-040 patch (KB921883):
<b>Recommended Action</b>	Apply the new version of the Microsoft security patch KB921883.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.