

## CVP Warm Transfer With Queueing Get Disconnected

<b>Problem Summary</b>	CVP warm transfer with queueing gets disconnected after a few seconds when the transfer is complete. CUCM logs and/or sniffer trace show a reinvitation collision scenario. This only occurs with IP originated callers, not TDM callers.
<b>Error Message</b>	Logs show reinvitation collision.
<b>Possible Cause</b>	This problem is visible when CVP and CUPS are using proxy and UDP on the outgoing direction, and the CUCM SIP trunk is using TCP on the outgoing direction.
<b>Recommended Action</b>	Set UDP on the CUCM SIP trunk security profile or set CVP and CUPS to use TCP.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.