

## CALL Server Cannot Connect to IVP Server

<b>Problem Summary</b>	<b>Note:</b> This tip applies to full video only. Call Server cannot get a connection to the IVP server.
<b>Error Message</b>	The following is seen in the iCONTACT log: 2007-11-16 18:41:09,320 (iContactStartupHandler) - Can not start iContact application server. The following is seen in the Call Server log CVP_7_0_Infrastructure-3-SOCKET_SETUP: Failed getting socket for host: 10.86.129.104 port: 9981 Exception: java.net.ConnectException: Connection refused: connect
<b>Possible Cause</b>	The most likely cause is that the iCONTACT XML configuration file has an XML syntax error.
<b>Recommended Action</b>	Fix any XML syntax errors in the iCONTACT configuration file and restart the IVP server using the IVP Manager.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.