

CALL Server Cannot Connect to IVP Server

Problem Summary	Note: This tip applies to full video only. Call Server cannot get a connection to the IVP server.
Error Message	The following is seen in the iCONTACT log: 2007-11-16 18:41:09,320 (iContactStartupHandler) - Can not start iContact application server. The following is seen in the Call Server log CVP_7_0_Infrastructure-3-SOCKET_SETUP: Failed getting socket for host: 10.86.129.104 port: 9981 Exception: java.net.ConnectException: Connection refused: connect
Possible Cause	The most likely cause is that the iCONTACT XML configuration file has an XML syntax error.
Recommended Action	Fix any XML syntax errors in the iCONTACT configuration file and restart the IVP server using the IVP Manager.
Release	Release 7.0(2)
Associated CDETS #	None.