

**<CTIOS Desktop is minimized>**

<b>Problem Summary</b>	CTIOS Desktop starts minimized and will not display if you try to maximize it.
<b>Error Message</b>	None
<b>Possible Cause</b>	The Desktop was closed while minimized.
<b>Recommended Action</b>	Delete the "Softphone" registry hive under "HKEY_CURRENT_USER\Software\Cisco Systems, Inc.\CTI Desktop\CtiOs"
<b>Release</b>	8.5(2)
<b>Associated CDETS #</b>	None