

**CRS 4.5 profile name is missing**

<b>Problem Summary</b>	You are prompted to select the CRS 4.5 profile name during the 4.5 to 7.0 upgrade, but that name is missing from the pulldown menu list during restore.
<b>Error Message</b>	None.
<b>Possible Cause</b>	This can happen if an initial attempt to restore was unsuccessful due to the Cisco Unified CCX Node Manager abruptly shutting down or restarting. The CRS 4.5 profile name may have been migrated to the 7.0 cluster ID (that is, a long number) during the restore attempt. However, because the Cisco Unified CCX Node Manager service abruptly shut down, the name itself remained migrated in the CCM table.
<b>Recommended Action</b>	When prompted for the CRS 4.5 profile name, please choose the long integer number from the menu pulldown list.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.