

## CDP Protocol Driver missing in Device Manager

<b>Problem Summary</b>	When a repair action is performed on the node, it causes the CDP Protocol Driver to go missing from Device Manager.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Unknown.
<b>Recommended Action</b>	<p>Do the following:</p> <ol style="list-style-type: none"> <li>1. Confirm the presence of cdp.sys in the location: C:\winNT\system32\drivers.</li> <li>2. Open the Registry and go to: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services.</li> <li>3. Look for the CDP entry by performing the following steps: <ul style="list-style-type: none"> <li>◆ To go to <b>Device Manager</b>: Right-click on <b>My Computer &gt; Properties &gt; Hardware tab &gt; click the Device Manager</b>.</li> <li>◆ Click on the <b>View Menu</b> and check the show hidden devices item.</li> <li>◆ From the <b>View Menu</b> select the <b>Devices by connection</b> option.</li> <li>◆ Right-Click on any node and select the option <b>Scan for Hardware Changes</b>.</li> </ul> </li> </ol> <p>Check if the <b>CDP Driver Protocol</b> exists. If it exists, the CDP driver should be installed.</p>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.