

CDP Protocol Driver missing in Device Manager

Problem Summary	When a repair action is performed on the node, it causes the CDP Protocol Driver to go missing from Device Manager.
Error Message	None.
Possible Cause	Unknown.
Recommended Action	<p>Do the following:</p> <ol style="list-style-type: none"> 1. Confirm the presence of cdp.sys in the location: C:\winNT\system32\drivers. 2. Open the Registry and go to: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services. 3. Look for the CDP entry by performing the following steps: <ul style="list-style-type: none"> ◆ To go to Device Manager: Right-click on My Computer > Properties > Hardware tab > click the Device Manager. ◆ Click on the View Menu and check the show hidden devices item. ◆ From the View Menu select the Devices by connection option. ◆ Right-Click on any node and select the option Scan for Hardware Changes. <p>Check if the CDP Driver Protocol exists. If it exists, the CDP driver should be installed.</p>
Release	Release 7.0(1)
Associated CDETS #	None.