

CDA doesn't show the checkbox for Outbound dialer mode

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| Problem Summary | The Cisco Desktop Administrator does not show the 'Direct Preview' checkbox to enable outbound functionality on CAD. |
| Error Message | None |
| Possible Cause | This is a know issue |
| Recommended Action | Restart the LRM Server |
| Release | Release 8.0(1) |
| Associated CDETS # | CSCsz58596, CSCta94312 |