

**CCX Node is not reachable during backup using PUT**

<b>Problem Summary</b>	Pre-Upgrade tool backup failed with <b>CCX node is not reachable</b> error on HA setup.
<b>Error Message</b>	Cisco Unified CCX node <IP> is not reachable.
<b>Possible Cause</b>	Second (standby) node is not up and running.
<b>Recommended Action</b>	Make sure that the second (standby) node is up and running. If it's permanently down, remove it from CCX cluster and perform the backup.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None.