

Backup failed for a One or Two-Node system

Problem Summary	Backup failed for a one or two-node system.
Error Message	Backup and Restore displays an exception or a 'Page Not Found' message.
Possible Cause	When an exception is displayed by Backup and Restore, please check the logs in the c:\program files\wfvivid\log\McVD folder and search for the keyword: 'backup_fail'. This will show the cause of the failure. If the message is not understandable, please contact TAC. If the 'Page Not Found' message is displayed, please contact TAC since the Cisco Unified CCX Node Manager service has restarted for some reason.
Recommended Action	Check and make sure that the 'Backup Storage Location' is set correctly with the right credentials.
Release	Release 7.0(1)
Associated CDETS #	None.