

Reporting Server Purging Daily

Problem Summary	Purge events are occurring on a daily basis on the Reporting Server.
Error Message	None.
Possible Cause	The retention times might be set too high.
Recommended Action	<p>Back up the database, then change the retention times.</p> <p>To configure Reporting Database purge settings:</p> <ol style="list-style-type: none"> 1. From the Operations Console, choose Device Management > CVP Reporting Server. 2. In the Reporting Server window that opens, click Edit. 3. Select the Database Administration menu in the toolbar, then select Data Purge. 4. Change the data retention time for each category of data. 5. Enter your Database Administrator Password and click Save & Deploy. <p>For a complete list and description of ECC variables, see the <i>Configuration and Administration Guide for Cisco Unified Customer Voice Portal</i>.</p>
Release	Release 7.0(2)
Associated CDETS #	None.