

## Reporting Server Purging Daily

<b>Problem Summary</b>	Purge events are occurring on a daily basis on the Reporting Server.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The retention times might be set too high.
<b>Recommended Action</b>	<p>Back up the database, then change the retention times.</p> <p>To configure Reporting Database purge settings:</p> <ol style="list-style-type: none"> <li>1. From the Operations Console, choose <b>Device Management &gt; CVP Reporting Server</b>.</li> <li>2. In the Reporting Server window that opens, click <b>Edit</b>.</li> <li>3. Select the Database Administration menu in the toolbar, then select Data Purge.</li> <li>4. Change the data retention time for each category of data.</li> <li>5. Enter your Database Administrator Password and click <b>Save &amp; Deploy</b>.</li> </ol> <p>For a complete list and description of ECC variables, see the <i>Configuration and Administration Guide for Cisco Unified Customer Voice Portal</i>.</p>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.