

## Reporting Server Purging Daily

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| <b>Problem Summary</b>    | Purge events are occurring on a daily basis on the Reporting Server.   |
| <b>Error Message</b>      | None.  |
| <b>Possible Cause</b>     | The retention times might be set too high.   |
| <b>Recommended Action</b> | <p>Back up the database, then change the retention times.</p> <p>To configure Reporting Database purge settings:</p> <ol style="list-style-type: none"> <li>1. From the Operations Console, choose <b>Device Management &gt; CVP Reporting Server</b>.</li> <li>2. In the Reporting Server window that opens, click <b>Edit</b>.</li> <li>3. Select the Database Administration menu in the toolbar, then select Data Purge.</li> <li>4. Change the data retention time for each category of data.</li> <li>5. Enter your Database Administrator Password and click <b>Save &amp; Deploy</b>.</li> </ol> <p>For a complete list and description of ECC variables, see the <i>Configuration and Administration Guide for Cisco Unified Customer Voice Portal</i>.</p> |
| <b>Release</b>            | Release 7.0(2)   |
| <b>Associated CDETS #</b> | None.  |