

backup\_and\_Restore: "Retrying ASR Server. Last tried BACKUP asr-en-US-backup. primary tried:0, backup tried:1" Error

## **"Retrying ASR Server. Last tried BACKUP asr-en-US-backup. primary tried:0, backup tried:1" Error**

<b>Problem Summary</b>	Missing parameters in the nuance-resources.txt file.
<b>Error Message</b>	Retrying ASR Server. Last tried BACKUP asr-en-US-backup. primary tried:0, backup tried:1
<b>Possible Cause</b>	Missing parameters in the nuance-resources.txt file.
<b>Recommended Action</b>	If you are using Nuance speech recognition to recognize DTMF digits, be sure the following parameters are in your nuance-resources.txt file on the recognition server machine:  dtmf.SuppressNotifications=FALSE
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.

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