

Backup_and_Restore: "Retrying ASR Server. Last tried BACKUP asr-en-US-backup. primary tried:0, backup tried:1" Error

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| Problem Summary | Missing parameters in the nuance-resources.txt file. |
| Error Message | Retrying ASR Server. Last tried BACKUP asr-en-US-backup. primary tried:0, backup tried:1 |
| Possible Cause | Missing parameters in the nuance-resources.txt file. |
| Recommended Action | If you are using Nuance speech recognition to recognize DTMF digits, be sure the following parameters are in your nuance-resources.txt file on the recognition server machine: dtmf.SuppressNotifications=FALSE |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |

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