

## Automation\_Errors

<b>Error</b>	<b>Issue</b>	<b>Resolution</b>
Computer did not get added to the domain	<ul style="list-style-type: none"> <li>• Domain user does not have sufficient privilege to add the computer to the specified domain.</li> <li>• Computer cannot reach the specified domain.</li> <li>• Domain Name provided does not exist.</li> <li>• Domain user name provided is incorrect.</li> <li>• Domain password provided is incorrect.</li> </ul>	<ul style="list-style-type: none"> <li>• Manually add the computer to the required domain by providing the valid domain name and credentials.</li> <li>• Ensure that the user has sufficient privileges to add the computer to the domain.</li> <li>• If the computer cannot reach the domain, manually configure the network.</li> </ul>
Computer did not get added to the work group	Workgroup Name provided does not exist.	<ul style="list-style-type: none"> <li>• Manually add the computer to the required work group by providing the valid Workgroup name.</li> <li>• Ensure that the user has sufficient privileges to add the computer to the workgroup.</li> <li>• If the computer network is not configured, manually configure it.</li> </ul>
Computer Name	Invalid criteria	Computer name should have a minimum of one and a maximum of 15 characters. It should not contain special characters other than hyphen (-).
Domain Name	Invalid criteria	Check that the domain name in the spreadsheet is not empty and that the format is correct.
Product Key	Invalid criteria	Check that when the product key specified in the input file meets the specified format. Product key should have five blocks, each block containing five alpha-numeric characters.
Computer Name field	Invalid value or no value	Check for the computer name. If it is not provided, enter the correct computer name.
Default Gateway field	Invalid value or no value	Provide the default gateway in the required format XXX.XXX.XXX.XXX.
Destination Data Store Name	Invalid value or no value	The name of the Destination Host Data store in which the new virtual machine is to be created.
Destination Host IP	Invalid value or no value	The IP address of the Destination Host in which the new virtual machine is to be created.

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Domain User Name field	Invalid value or no value	Enter this value if it is not provided.
Domain password field	Invalid value or no value	Enter this value if it is not provided.
DNS Server field	Invalid value or no value	Provide the DNS Server in the required format XXX.XXX.XXX.XXX.
Alternate DNS	Invalid value	Provide the IP address in the required format XXX.XXX.XXX.XXX.
IP Address field	Invalid value or no value	Provide the IP address in the required format XXX.XXX.XXX.XXX.
Golden Template Value	Invalid value or no value	The name of the golden template from which the customer machine is to be cloned.
Organization Name field	Invalid value or no value	Enter this value if it is not provided.
Num NICs	Invalid value or no value	Provide the number of NICs required based on the host golden template.
NIC Mapping mismatch	This error occurs when the wrong number of network adapters are configured in the VM before you convert it to a golden template. VM deployment will not be successful if the number of NICs in the template and its corresponding customization file do not match.	Configure the correct number of network adapters.
Owner Name field (Applicable for Windows only)	Invalid value or no value. Administrator and Guest are invalid values.	Enter this value if it is not provided.
Organization Name field	Invalid value or no value	Enter this value if it is not provided.
Organization Location field	Invalid value or no value	Enter this value if it is not provided.
Organization State field	Invalid value or no value	Enter this value if it is not provided.
Organization Country field	Invalid value or no value	Enter this value if it is not provided.
Product key field(Applicable only for Windows).	Invalid value or no value	Enter this value if it is not provided.
SourceData Store Name field	Invalid value or no value	The name of the Source DataStore which contains the golden template to be used.
Source Host IP field	Invalid value or no value	The IP address of the Source Host that contains the golden template to be used.
Subnet mask field	Invalid value or no value	Provide the subnet mask in the required format XXX.XXX.XXX.XXX.

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Time Zone Linux Area field (Applicable for Linux only)	Invalid value or no value	Provide and check the Time Zone area for Linux systems.
Time Zone Linux Location"field (Applicable for Linux only)	Invalid value or no value	Provide and check the Time Zone location for Linux systems.
Time Zone Windows (Applicable for Windows only)	Invalid value or no value	Provide and check the Time Zone area for Windows system.
Windows is not activated	The product key provided is not valid.	<ol style="list-style-type: none"> <li>1. Open the command prompt and run the command <code>slmgr /ipk &lt;product key&gt;</code>.</li> <li>2. Open the command prompt and run the command <code>slmgr - dlv</code> and check if product key is successfully installed.</li> <li>3. Run the command <code>slmgr - ato</code> to activate the product key.</li> </ol>
Windows is not activated	The computer cannot connect to the Internet for activating.	<ol style="list-style-type: none"> <li>1. Manually configure the network to connect the computer to internet.</li> <li>2. Open the command prompt and run the command <code>slmgr - dlv</code> and check if product key is successfully installed.</li> <li>3. Run the command <code>slmgr - ato</code> to activate the product key</li> </ol>
Windows is not activated	Computer is not able to connect to Microsoft product key activation server due to firewall issues.	<ol style="list-style-type: none"> <li>1. Add the proxy in the LAN settings to connect to Microsoft key activation server.</li> <li>2. Open the command prompt and run the command <code>slmgr - dlv</code> and check if product key is successfully installed.</li> <li>3. Run the command <code>slmgr - ato</code> to activate the product key.</li> </ol>