

Automation_Errors

| Error | Issue | Resolution |
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| Computer did not get added to the domain | <ul style="list-style-type: none"> • Domain user does not have sufficient privilege to add the computer to the specified domain. • Computer cannot reach the specified domain. • Domain Name provided does not exist. • Domain user name provided is incorrect. • Domain password provided is incorrect. | <ul style="list-style-type: none"> • Manually add the computer to the required domain by providing the valid domain name and credentials. • Ensure that the user has sufficient privileges to add the computer to the domain. • If the computer cannot reach the domain, manually configure the network. |
| Computer did not get added to the work group | Workgroup Name provided does not exist. | <ul style="list-style-type: none"> • Manually add the computer to the required work group by providing the valid Workgroup name. • Ensure that the user has sufficient privileges to add the computer to the workgroup. • If the computer network is not configured, manually configure it. |
| Computer Name | Invalid criteria | Computer name should have a minimum of one and a maximum of 15 characters. It should not contain special characters other than hyphen (-). |
| Domain Name | Invalid criteria | Check that the domain name in the spreadsheet is not empty and that the format is correct. |
| Product Key | Invalid criteria | Check that when the product key specified in the input file meets the specified format. Product key should have five blocks, each block containing five alpha-numeric characters. |
| Computer Name field | Invalid value or no value | Check for the computer name. If it is not provided, enter the correct computer name. |
| Default Gateway field | Invalid value or no value | Provide the default gateway in the required format XXX.XXX.XXX.XXX. |
| Destination Data Store Name | Invalid value or no value | The name of the Destination Host Data store in which the new virtual machine is to be created. |
| Destination Host IP | Invalid value or no value | The IP address of the Destination Host in which the new virtual machine is to be created. |

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| Domain User Name field | Invalid value or no value | Enter this value if it is not provided. |
| Domain password field | Invalid value or no value | Enter this value if it is not provided. |
| DNS Server field | Invalid value or no value | Provide the DNS Server in the required format XXX.XXX.XXX.XXX. |
| Alternate DNS | Invalid value | Provide the IP address in the required format XXX.XXX.XXX.XXX. |
| IP Address field | Invalid value or no value | Provide the IP address in the required format XXX.XXX.XXX.XXX. |
| Golden Template Value | Invalid value or no value | The name of the golden template from which the customer machine is to be cloned. |
| Organization Name field | Invalid value or no value | Enter this value if it is not provided. |
| Num NICs | Invalid value or no value | Provide the number of NICs required based on the host golden template. |
| NIC Mapping mismatch | This error occurs when the wrong number of network adapters are configured in the VM before you convert it to a golden template. VM deployment will not be successful if the number of NICs in the template and its corresponding customization file do not match. | Configure the correct number of network adapters. |
| Owner Name field (Applicable for Windows only) | Invalid value or no value. Administrator and Guest are invalid values. | Enter this value if it is not provided. |
| Organization Name field | Invalid value or no value | Enter this value if it is not provided. |
| Organization Location field | Invalid value or no value | Enter this value if it is not provided. |
| Organization State field | Invalid value or no value | Enter this value if it is not provided. |
| Organization Country field | Invalid value or no value | Enter this value if it is not provided. |
| Product key field(Applicable only for Windows). | Invalid value or no value | Enter this value if it is not provided. |
| SourceData Store Name field | Invalid value or no value | The name of the Source DataStore which contains the golden template to be used. |
| Source Host IP field | Invalid value or no value | The IP address of the Source Host that contains the golden template to be used. |
| Subnet mask field | Invalid value or no value | Provide the subnet mask in the required format XXX.XXX.XXX.XXX. |

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| Time Zone Linux Area field (Applicable for Linux only) | Invalid value or no value | Provide and check the Time Zone area for Linux systems. |
| Time Zone Linux Location"field (Applicable for Linux only) | Invalid value or no value | Provide and check the Time Zone location for Linux systems. |
| Time Zone Windows (Applicable for Windows only) | Invalid value or no value | Provide and check the Time Zone area for Windows system. |
| Windows is not activated | The product key provided is not valid. | <ol style="list-style-type: none"> 1. Open the command prompt and run the command <code>slmgr /ipk <product key></code>. 2. Open the command prompt and run the command <code>slmgr - dlv</code> and check if product key is successfully installed. 3. Run the command <code>slmgr - ato</code> to activate the product key. |
| Windows is not activated | The computer cannot connect to the Internet for activating. | <ol style="list-style-type: none"> 1. Manually configure the network to connect the computer to internet. 2. Open the command prompt and run the command <code>slmgr - dlv</code> and check if product key is successfully installed. 3. Run the command <code>slmgr - ato</code> to activate the product key |
| Windows is not activated | Computer is not able to connect to Microsoft product key activation server due to firewall issues. | <ol style="list-style-type: none"> 1. Add the proxy in the LAN settings to connect to Microsoft key activation server. 2. Open the command prompt and run the command <code>slmgr - dlv</code> and check if product key is successfully installed. 3. Run the command <code>slmgr - ato</code> to activate the product key. |