

**Automated Attendant prompt is not played**

<b>Problem Summary</b>	The Cisco Unified CM AA prompt is not played.
<b>Error Message</b>	None.
<b>Possible Cause</b>	An incorrect welcome prompt is specified in the welcomePrompt field in the Cisco Script Application web page.
<b>Recommended Action</b>	From the Cisco Unified CCX Administration web page, choose <b>Applications &gt; Prompt Management</b> . Click the <b>Upload New Prompts</b> link to upload the Welcome prompt.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.