

**Cannot clear user credentials from the Tomcat realm**

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|---------------------------|---|
| <b>Problem Summary</b>    | Cannot clear user credentials from the Tomcat realm.  |
| <b>Error Message</b>      | None.   |
| <b>Possible Cause</b>     | User credentials are cached into the Tomcat realm for 30 minutes.   |
| <b>Recommended Action</b> | Wait 30 minutes for the cache to expire or restart the Cisco Tomcat service. Note that restarting the Cisco Tomcat service will impact operational service. |
| <b>Release</b>            | Release 8.5(3)  |
| <b>Associated CDETS #</b> | None.   |