

Message: I'm sorry, we are currently experiencing system problems and are unable to process your call. Please t

Problem Summary	NA
Error Message	I'm sorry, we are currently experiencing system problems and are unable to process your call. Please try again later
Possible Cause	NA
Recommended Action	In Script Monitor mode, check the Unified ICM script editor for the DN. Is the script connected properly? Refer to the configuration screen shots in the task to add call transfer to the Comprehensive exercise. See the topic related to troubleshooting the PG that is installed on the Unified CVP Server. Be sure you properly created the Dialed Number entries using the correct numbers for this exercise. Once you create the proper DN entry, you must also create the proper Call Type Manager entry for the new DN.
Release	NA
Associated CDETS #	None.

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