

## Prompts Not Played if SetTransferLabel is Configured

<b>Problem Summary</b>	<p>Prompts are not played for IP-originated calls if the Transfer Label is set.</p> <ul style="list-style-type: none"> <li>• Unified CVP 7.02</li> <li>• Unified CM 6.1.3 or later</li> <li>• Solution configured for LBCAC</li> </ul>
<b>Error Message</b>	None.
<b>Possible Cause</b>	Misconfiguration.
<b>Recommended Action</b>	Use the SetExcludeIP command to exclude all the Unified Communication Managers which may originate calls. The SetExcludeIP lets you specify a comma-delimited list of IP addresses that will ignore the SetTransferLabel directive.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	CSCsv29619