

## One-Way Audio on Voice Gateway

<b>Problem Summary</b>	One-way audio on a AS5350 or AS5400 voice gateway after an IP transfer.
<b>Error Message</b>	None.
<b>Possible Cause</b>	One-way audio after a remote H.323 device sends the VoIP-Gateway a HOLD or TRANSFER message.
<b>Recommended Action</b>	<p>Disable the voice-fastpath command on the Gateway, using the syntax: no voice-fastpath disable.</p> <p><b>Note:</b> This command is enabled by default and the syntax is hidden.</p>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.
<b>Possible Cause</b>	The Gateway and Cisco Unified Communications Manager are in different subnets and no IP route defined in the Gateway.
<b>Recommended Action</b>	<p>Ping from the Gateway to the Unified CM and also from the Unified CM to the Gateway. If there is a problem with pinging, add an IP route for the different subnet in the Gateway.</p> <p>For example, specify the command ip route 0.0.0.0 0.0.0.0 10.86.137.1 where 10.86.137.1 is the default routing gateway for the Gateway. This command enables routing to all subnets.</p> <p>After entering this command, try a ping session again. If that is successful then you should be able to listen to the two-way voice.</p>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.