

One-Way Audio on Voice Gateway

Problem Summary	One-way audio on a AS5350 or AS5400 voice gateway after an IP transfer.
Error Message	None.
Possible Cause	One-way audio after a remote H.323 device sends the VoIP-Gateway a HOLD or TRANSFER message.
Recommended Action	Disable the voice-fastpath command on the Gateway, using the syntax: no voice-fastpath disable. Note: This command is enabled by default and the syntax is hidden.
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	The Gateway and Cisco Unified Communications Manager are in different subnets and no IP route defined in the Gateway.
Recommended Action	Ping from the Gateway to the Unified CM and also from the Unified CM to the Gateway. If there is a problem with pinging, add an IP route for the different subnet in the Gateway. For example, specify the command ip route 0.0.0.0 0.0.0.0 10.86.137.1 where 10.86.137.1 is the default routing gateway for the Gateway. This command enables routing to all subnets. After entering this command, try a ping session again. If that is successful then you should be able to listen to the two-way voice.
Release	Release 7.0(2)
Associated CDETS #	None.