

One-Way Audio on Voice Gateway

Problem Summary	One-way audio on a AS5350 or AS5400 voice gateway after an IP transfer.
Error Message	None.
Possible Cause	One-way audio after a remote H.323 device sends the VoIP-Gateway a HOLD or TRANSFER message.
Recommended Action	<p>Disable the voice-fastpath command on the Gateway, using the syntax: no voice-fastpath disable.</p> <p>Note: This command is enabled by default and the syntax is hidden.</p>
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	The Gateway and Cisco Unified Communications Manager are in different subnets and no IP route defined in the Gateway.
Recommended Action	<p>Ping from the Gateway to the Unified CM and also from the Unified CM to the Gateway. If there is a problem with pinging, add an IP route for the different subnet in the Gateway.</p> <p>For example, specify the command ip route 0.0.0.0 0.0.0.0 10.86.137.1 where 10.86.137.1 is the default routing gateway for the Gateway. This command enables routing to all subnets.</p> <p>After entering this command, try a ping session again. If that is successful then you should be able to listen to the two-way voice.</p>
Release	Release 7.0(2)
Associated CDETS #	None.