

Incoming Audio-Only Calls to IVP Are Not Rejected

Problem Summary	Incoming audio-only calls to IVP are not rejected.
Error Message	None.
Possible Cause	Audio-only or basic video calls are routed to IVP. The ivp.xml configuration file on the IVP machine is not set to reject audio-only calls.
Recommended Action	Add <code><general rejectIncomingAudioOnlyCalls="enable" /></code> to <code>/home/rv/ivp/conf/ivp.xml</code> , and then restart the IVP machine. Note: Enabling this parameter prohibits audio-only agents from performing warm consultative transfer back into IVP. Audio-only calls must be routed through the CVP Call Server.
Release	Release 7.0(2)
Associated CDETS #	None.