

## Incoming Audio-Only Calls to IVP Are Not Rejected

<b>Problem Summary</b>	Incoming audio-only calls to IVP are not rejected.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Audio-only or basic video calls are routed to IVP. The ivp.xml configuration file on the IVP machine is not set to reject audio-only calls.
<b>Recommended Action</b>	Add <code>&lt;general rejectIncomingAudioOnlyCalls="enable" /&gt;</code> to <code>/home/rv/ivp/conf/ivp.xml</code> , and then restart the IVP machine. <b>Note:</b> Enabling this parameter prohibits audio-only agents from performing warm consultative transfer back into IVP. Audio-only calls must be routed through the CVP Call Server.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.