

## Caller Hears Nothing but No Errors Logged

<b>Problem Summary</b>	The caller does not hear any voice audio, and Unified ICME and Unified CVP logs do not indicate any problems.
<b>Error Message</b>	None.
<b>Possible Cause</b>	There may be a problem with explicitly appending a .wav extension to the Network VRU Script Name.
<b>Recommended Action</b>	In Configure ICM, remove the .wav extension from the Network VRU Script name. For example, if the name is PM,welcome.wav, change it to PM,welcome.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.

[[Category:Unified CVP, Release 7.0(2)]a]