

Caller Hears Nothing but No Errors Logged

Problem Summary	The caller does not hear any voice audio, and Unified ICME and Unified CVP logs do not indicate any problems.
Error Message	None.
Possible Cause	There may be a problem with explicitly appending a .wav extension to the Network VRU Script Name.
Recommended Action	In Configure ICM, remove the .wav extension from the Network VRU Script name. For example, if the name is PM,welcome.wav, change it to PM,welcome.
Release	Release 7.0(2)
Associated CDETS #	None.

[[Category:Unified CVP, Release 7.0(2)]a]