

Attempting to start the Cisco Unified CCX Node Manager service causes an error 1069

Problem Summary	You attempt to start the Cisco Unified CCX Node Manager service in the Windows Services window and the following message appears.
Error Message	<i>Could not start the Cisco Unified CCX Node Manager service on local computer. Error 1069: The service did not start due to a logon failure.</i>
Possible Cause	When you install Cisco Unified CM or Cisco Unified CCX, the Windows 2003 administrator password that you enter overwrites the existing Windows 2003 administrator password. Also, if you enter a password that includes spaces, it may not be recorded properly.
Recommended Action	Perform the following steps to change the password for the Cisco Unified CCX Node Manager service: <ol style="list-style-type: none"> 1. On the Cisco Unified CCX Server, choose Start > Settings > Control Panel > Administrative Tools > Services. 2. Double-click Cisco Unified CCX Node Manager. 3. Choose the Log On tab. 4. Enter and confirm the Windows 2003 administrator password and click Apply. Do not include spaces in the password.
Release	Release 7.0(1)
Associated CDETS #	None.