

Attempting to run a real-time report causes an error

Problem Summary	The following message appears when you try to run any real-time report from the Cisco Unified CCX Administration web page.
Error Message	<i>Unable to connect to the server.</i>
Possible Cause	The proxy server setting on the Browser impedes underlying RMI communication, or the RTR subsystem is not running.
Recommended Action	Complete the following steps: <ol style="list-style-type: none"> 1. From Internet Explorer, choose Tools > Internet Options > Connections > LAN settings and then clear the Use a proxy server check box. 2. Make sure that the RTR subsystem is running.
Release	Release 7.0(1)
Associated CDETS #	None.