

Archiver:_Load_Archiver_Fails

| | |
|---------------------------|---|
| Problem Summary | The LoadArchiver job is failing on a scheduled run and also when started manually. |
| Error Message | Various |
| Possible Cause | Various |
| Recommended Action | <p>1) Open the MS SQL Server Management Studio.</p> <p>2) Connect to the Archiver server.</p> <p>3) Open a new query window.</p> <p>4) Select the archiver database</p> <p>5.) Type xp_LoadArchiver in the query window and press F5 to run the query.</p> <p>The query might run for some time before you see results appear in the Messages section at the bottom of the page.</p> <p>6) When results appear, copy the result text and send it to the Cisco support engineer.</p> |
| Release | Release 7.5(x) |
| Associated CDETS # | None. TAC SR#: 612491947 |