

## ApplicationMaxSessionsException

<b>Problem Summary</b>	Call is aborted due to ApplicationMaxSessionsException.
<b>Error Message</b>	MIVR-SS_TEL-3-UNABLE_PROCESS_CALL:Unable to process a call: All Call ids=CallID:6 MediaId:4349/1,Route Address=5758,The type of call process=icd,Exception=com.cisco.app.ApplicationMaxSessionsException: max of 45 reached for application 'icd'
<b>Possible Cause</b>	The maximum sessions configured for an application are reached
<b>Recommended Action</b>	<p>Increase the maximum sessions for the application to handle the incoming call load.</p> <p><b>An example:</b>  805150: Jan 20 14:15:10.220 IST %MIVR-SS_TEL-7-UNK:Call.accepted()  JTAPICallContact[id=6,type=Cisco JTAPI Call,implId=4349/1,Cisco001MIVR186.log  23002 805151: Jan 20 14:15:10.220 IST %MIVR-SS_TEL-7-UNK:CallID:6  MediaId:4349/1, TerminalConnection to Terminal: dec_456 is RINGING,  [456::1/(P1-jtapi_srib42_dec_1) GCID=(1,4349)-&gt;ACTIVE]-&gt;ALERTING  805152: Jan 20 14:15:10.221 IST %MIVR-SS_TEL-7-UNK:CallID:6 MediaId:4349/1  com.cisco.jtapi.CiscoTermInServiceEvImpl received  805154: Jan 20 14:15:15.179  IST %MIVR-APP_MGR-3-UNABLE_INVOKE_APP:Unable to invoke application:  Application=icd,Exception=com.cisco.app.ApplicationMaxSessionsException: max of  45 reached for application 'icd'  805155: Jan 20 14:15:15.180  IST %MIVR-APP_MGR-3-EXCEPTION:com.cisco.app.ApplicationMaxSessionsException:  max of 45 reached for application 'icd'  805165: Jan 20 14:15:15.181  IST %MIVR-SS_TEL-3-UNABLE_PROCESS_CALL:Unable to process a call: All  Call ids=CallID:6 MediaId:4349/1,Route Address=5758,The type of call  process=icd,Exception=com.cisco.app.ApplicationMaxSessionsException: max of 1  reached for application 'icd'  805176: Jan 20 14:15:15.182  IST %MIVR-SS_TEL-7-UNK:Call.aborting(com.cisco.app.ApplicationMaxSessionsException:  max of 45 reached for application 'icd')</p>
<b>Release</b>	Release 7.0(1) onwards
<b>Associated CDETS #</b>	NA