

ApplicationMaxSessionsException

Problem Summary	Call is aborted due to ApplicationMaxSessionsException.
Error Message	MIVR-SS_TEL-3-UNABLE_PROCESS_CALL:Unable to process a call: All Call ids=CallID:6 MediaId:4349/1,Route Address=5758,The type of call process=icd,Exception=com.cisco.app.ApplicationMaxSessionsException: max of 45 reached for application 'icd'
Possible Cause	The maximum sessions configured for an application are reached
Recommended Action	<p>Increase the maximum sessions for the application to handle the incoming call load.</p> <p>An example: 805150: Jan 20 14:15:10.220 IST %MIVR-SS_TEL-7-UNK:Call.accepted() JTAPICallContact[id=6,type=Cisco JTAPI Call,implId=4349/1,Cisco001MIVR186.log 23002 805151: Jan 20 14:15:10.220 IST %MIVR-SS_TEL-7-UNK:CallID:6 MediaId:4349/1, TerminalConnection to Terminal: dec_456 is RINGING, [456::1/(P1-jtapi_srib42_dec_1) GCID=(1,4349)->ACTIVE]->ALERTING 805152: Jan 20 14:15:10.221 IST %MIVR-SS_TEL-7-UNK:CallID:6 MediaId:4349/1 com.cisco.jtapi.CiscoTermInServiceEvImpl received 805154: Jan 20 14:15:15.179 IST %MIVR-APP_MGR-3-UNABLE_INVOKE_APP:Unable to invoke application: Application=icd,Exception=com.cisco.app.ApplicationMaxSessionsException: max of 45 reached for application 'icd' 805155: Jan 20 14:15:15.180 IST %MIVR-APP_MGR-3-EXCEPTION:com.cisco.app.ApplicationMaxSessionsException: max of 45 reached for application 'icd' 805165: Jan 20 14:15:15.181 IST %MIVR-SS_TEL-3-UNABLE_PROCESS_CALL:Unable to process a call: All Call ids=CallID:6 MediaId:4349/1,Route Address=5758,The type of call process=icd,Exception=com.cisco.app.ApplicationMaxSessionsException: max of 1 reached for application 'icd' 805176: Jan 20 14:15:15.182 IST %MIVR-SS_TEL-7-UNK:Call.aborting(com.cisco.app.ApplicationMaxSessionsException: max of 45 reached for application 'icd')</p>
Release	Release 7.0(1) onwards
Associated CDETS #	NA