

Answering_Machine_Not_Detected

Problem Summary	Answering machine tone is not detected, it is marked as voice.
Error Message	Answering machine number is marked as VOICE in RTR.
Possible Cause	<p>This may be due to the Outbound SIP gateway configuration in UCCX appadmin.</p> <p>Please change the SIP gateway configuration UCCX appadmin to the below -</p> <p>Minimum Silence Period - 608 (default is 375)</p> <p>Analysis Period - 2500</p> <p>Maximum Time Analysis - 3000</p> <p>Minimum Valid Speech Time - 112</p> <p>Maximum Term Tone Analysis - 30000 (default is 15000)</p> <p>AMD works when Minimum Silence Period is set to to 608 and Maximum Term Tone Analysis to 30000.</p>
Recommended Action	AMD works when Minimum Silence Period is set to to 608 and Maximum Term Tone Analysis to 30000 in SIP configuration page in UCCX appadmin.
Release	Release 8.5(1)
Associated CDETS #	NA