

## Answering\_Machine\_Not\_Detected

<b>Problem Summary</b>	Answering machine tone is not detected, it is marked as voice.
<b>Error Message</b>	Answering machine number is marked as VOICE in RTR.
<b>Possible Cause</b>	<p>This may be due to the Outbound SIP gateway configuration in UCCX appadmin.</p> <p>Please change the SIP gateway configuration UCCX appadmin to the below -</p> <p>Minimum Silence Period - 608 (default is 375)</p> <p>Analysis Period - 2500</p> <p>Maximum Time Analysis - 3000</p> <p>Minimum Valid Speech Time - 112</p> <p>Maximum Term Tone Analysis - 30000 (default is 15000)</p> <p>AMD works when Minimum Silence Period is set to to 608 and Maximum Term Tone Analysis to 30000.</p>
<b>Recommended Action</b>	AMD works when Minimum Silence Period is set to to 608 and Maximum Term Tone Analysis to 30000 in SIP configuration page in UCCX appadmin.
<b>Release</b>	Release 8.5(1)
<b>Associated CDETS #</b>	NA