

Alternate pronunciations and nicknames are not recognized

Problem Summary	Alternate pronunciations and nicknames are not recognized in the Name to User step when used in the ASR mode.
Error Message	None.
Possible Cause	The Name Grammar Generator was not run after a new Cisco Unified CCX installation or after you added or changed a nickname or pronunciation in the user administration page.
Recommended Action	Run the Name Grammar Generator. Complete the following steps: <ol style="list-style-type: none"> 1. Select Tools > User Management > Name Grammar Generation. (Run the Name Grammar Generator at off-peak times.) 2. Verify that you have select the correct Grammar Variant. If you use Nuance, select "Nuance." If you use any other vendor, select "Standard," and in the case of a mixed environment, select "Both."
Release	Release 7.0(1)
Associated CDETS #	None.