

Agents, Supervisors, or Teams are out of synch

Problem Summary	Agents, Supervisors, or Teams are out of synch between Cisco Unified CCX and the Cisco Desktop Administrator (CDA).
Error Message	None.
Possible Cause	The automatic synchronization between Cisco Unified CCX and the CDA failed.
Recommended Action	Launch a manual synch from the CDA by selecting the Logical Call Center (usually the Cisco Unified CCX profile name) and clicking Setup > Synchronize Directory Services.
Release	Release 7.0(1)
Associated CDETS #	None.