

Agent cannot see all parties in a blind conference call

Problem Summary	The agent is participating in a blind conference call, but cannot see all parties on the call.
Error Message	None.
Possible Cause	This is expected behavior and is a limitation in the CTI server software. In Agent Desktop, a blind conference is defined as adding an alerting party to a conference. All parties on a blind conference call might not show up in either Agent Desktop or Supervisor Desktop.
Recommended Action	None.
Release	CAD Unified CCX 8.5
Associated CDETS #	None.