

## Agent cannot see all parties in a blind conference call

<b>Problem Summary</b>	The agent is participating in a blind conference call, but cannot see all parties on the call.
<b>Error Message</b>	None.
<b>Possible Cause</b>	This is expected behavior and is a limitation in the CTI server software. In Agent Desktop, a blind conference is defined as adding an alerting party to a conference. All parties on a blind conference call might not show up in either Agent Desktop or Supervisor Desktop.
<b>Recommended Action</b>	None.
<b>Release</b>	CAD Unified CCX 8.5
<b>Associated CDETS #</b>	None.