

## Agent Greeting Recording Fails

<b>Problem Summary</b>	Agent Greeting Recording Fails
<b>Error Message</b>	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_nomatch
<b>Possible Cause</b>	Agent entered a number other than 1 or 2 after recording their greeting
<b>Recommended Action</b>	Agent must enter 1 to confirm or 2 to re-record. Any other number will result in no_match error.
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.