

Agent Greeting Recording Fails

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| Problem Summary | Agent Greeting Recording Fails |
| Error Message | VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_nomatch |
| Possible Cause | Agent entered a number other than 1 or 2 after recording their greeting |
| Recommended Action | Agent must enter 1 to confirm or 2 to re-record. Any other number will result in no_match error. |
| Release | Release 9.0(1) |
| Associated CDETS # | None. |