

Agent Greeting Recording Fails

Problem Summary	Agent Greeting Recording Fails
Error Message	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_nomatch
Possible Cause	Agent entered a number other than 1 or 2 after recording their greeting
Recommended Action	Agent must enter 1 to confirm or 2 to re-record. Any other number will result in no_match error.
Release	Release 9.0(1)
Associated CDETS #	None.