

Agent Greeting Recording Fails

Problem Summary	Agent Greeting Recording Fails
Error Message	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_noinput
Possible Cause	Agent did not confirm their recording.
Recommended Action	Agent must press # when they are done recording and then press 1 to confirm their greeting
Release	Release 9.0(1)
Associated CDETS #	None.