

## Agent Greeting Recording Fails

<b>Problem Summary</b>	Agent Greeting Recording Fails
<b>Error Message</b>	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_noinput
<b>Possible Cause</b>	Agent did not confirm their recording.
<b>Recommended Action</b>	Agent must press # when they are done recording and then press 1 to confirm their greeting
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.