

## Agent Greeting Recording Fails

<b>Problem Summary</b>	Agent Greeting Recording Fails
<b>Error Message</b>	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_disconfirmed
<b>Possible Cause</b>	Agent tried to re-record their greeting too many times
<b>Recommended Action</b>	Start the Agent Greeting recording again
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.