

Agent Greeting Recording Fails

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| Problem Summary | Agent Greeting Recording Fails |
| Error Message | VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Record Greeting With Confirm,exit,max_disconfirmed |
| Possible Cause | Agent tried to re-record their greeting too many times |
| Recommended Action | Start the Agent Greeting recording again |
| Release | Release 9.0(1) |
| Associated CDETS # | None. |