

Agent Greeting Recording Fails

Problem Summary	Agent Greeting Recording Fails
Error Message	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Check Required Information,exit,no ftp server
Possible Cause	No FTP server was defined
Recommended Action	Ensure that an FTP server is defined either in the ICM scritp or in CVP OpsConsoleServer.
Release	Release 9.0(1)
Associated CDETS #	None.