

## Agent Greeting Recording Fails

<b>Problem Summary</b>	Agent Greeting Recording Fails
<b>Error Message</b>	VXMLServer/applications/RecordAgentGreeting/logs/ActivityLog shows: Check Required Information,exit,no ftp server
<b>Possible Cause</b>	No FTP server was defined
<b>Recommended Action</b>	Ensure that an FTP server is defined either in the ICM scritp or in CVP OpsConsoleServer.
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.