

**Agent Greeting playback gets cutoff**

<b>Problem Summary</b>	Agent Greeting playback gets cutoff
<b>Error Message</b>	CVP logs show: %CVP_8_5_SIP-3-SIP_ERROR_SNMP: Agent Greeting Failed. CALLGUID = 7CE0BF800001000000000217D581560A LEGID = 7ce0bf80-ca11fb44-217-d581560a - [INBOUND] - ABNORMALLY ENDING - SIP code [200], Reason Hdr [Q.850;cause=102] Q850 Reason [102 - Recovery on timer expiry, might be IOS media inactivity timer disconnect.], GW call using SURV TCL flag [false], NON NORMAL flag [true], USE ERROR REFER flag [true] with AGE (msecs) 12281 and Call History : 777333331087 -1; [id:5010]
<b>Possible Cause</b>	Media inactivity is configured on gateway
<b>Recommended Action</b>	remove any media inactivity from the gateway such as "timer receive-rtcp"
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.