Agent Greeting fails to Play

Problem Summary	Agent Greeting Fails to Play.
Error Message	UCCE Peripheral Gateway indicates "Failed to play Agent Greeting ... due to Agent Greeting request timeout." (EnterpriseAgent PIM Event ID: 38)
Possible Cause	Agent Greeting request to Unified CM times out.
Recommended Action	1. Check network between JGW and Unified CM. 2. Check Unified CM and CVP.
Release	Release 9.0(1)
Associated CDETS #	None.